

KUB

Practical Business Support



Communication

Does it work in your company?

With modern methods of communication, you would think poor communication within companies and organisations should be a thing of the past.

Not so. People have targets to exceed, deadlines to meet. Departments or functions operate as independent silos. But what about the customer? Often their orders drop down the gaps that exist between the silos in your organisation. Departments can be individuals. This problem exists in all sizes and types of company and organisation that employ more than 1 person.

Often it is a lack of understanding between departments of what each other does that causes the problems. Using simple techniques it is possible to get different functions to talk and communicate with each other. Face to face. On a regular basis.

KUB can act as facilitator or referee and by using techniques from peer to peer learning will help you create informal cross functional teams that will help to develop communication and ultimately improve customer service across the business.

If you would like help to improve communication within your company or organisation then call Peter Dickinson on 0845 053 7417 for a meeting at no cost or obligation.

PO Box 711, Warrington WA5 9WY

Tel: 0845 053 7417
Fax: 01925 633994
Mobile: 07947 015813
Email: Peter.Dickinson@kub-uk.net
Web: www.kub-uk.net

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